

A Model of Two-Thumb Text Entry

I. Scott MacKenzie & R. William Soukoreff

Dept. of Computer Science
York University
Toronto, Ontario, Canada M3J 1P3
smackenzie@acm.org, will@acm.org

Abstract

Although text entry has been extensively studied for touch typing on standard keyboards and finger and stylus input on soft keyboards, no such work exists for two-thumb text entry on miniature Qwerty keyboards. In this paper, we propose a model for this mode of text entry. The model provides a behavioural description of the interaction as well as a predicted text entry rate in words per minute. The prediction obtained is 60.74 words per minute. The prediction is based solely on the linguistic and motor components of the task; thus, it is a peak rate for expert text entry. A detailed sensitivity analysis is included to examine the effect of changing the model's components and parameters over a broad range ($\pm 50\%$ for the parameters). The model demonstrates reasonable stability — predictions remain within about 10% of the value just cited.

1.1 Introduction

Current research in text entry includes significant interest in the use of small physical keyboards. Some devices allow text entry with as few as five keys, such as the *AccessLink II* by Glenayre Electronics (Charlotte, NC). Others sport a complete, but miniature, Qwerty keyboard, such as the *Blackberry* by Research In Motion (Waterloo, Canada). These are both examples of two-way pagers. As well, text entry using the mobile phone keypad has grabbed the attention of users and researchers. While most mobile phones support text entry via the conventional telephone keypad, Nokia has recently introduced the 5510, a mobile phone with a full Qwerty keyboard.

Much of the interest is spurred by the remarkable success of so-called *SMS messaging* on mobile phones (aka *text messaging*). The ability to discretely, asynchronously, and at very low cost, send a message from one mobile device to another has proven hugely successful, particularly in Europe. The statistics are staggering: Volumes are now approaching 1 billion messages per day! (Various SMS statistics are available at <http://gsmworld.com/technology/sms.html>) Given the limited capability of the mobile phone

keypad for text input, it is not surprising, therefore, that the current wave of mobile text entry research includes numerous researchers and companies working on new ideas to improve text entry techniques for mobile phones or other anticipated mobile products supporting similar services.

In this article, we propose what we believe is the first model of two thumb text entry on small physical keyboards. The model provides both a behavioural description of the interaction plus a predicted peak text entry rate for expert users. In the following sections, the model is described and our prediction is given. This is followed by a detailed analysis examining the model's sensitivity to changes in the various components and parameters that affect the prediction.

Two-thumb text entry is depicted in Figure 1.



Figure 1. Two-thumb text entry

The device shown is a Sharp *EL-6810* organizer (also shown in Figure 2a). Other devices for which a similar interaction style is expected include the Motorola *PageWriter 2000* two-way pager (Figure 2b), the Research In Motion *Blackberry* two-way pager (Figure 2c), and the Nokia 5510 mobile phone (Figure 2d). These are all small devices bearing a complete, but miniature, Qwerty keyboard.



(d) Figure 2. Devices with miniature Qwerty keyboards (a) Sharp *EL-6810* organizer (b) Motorola *PageWriter 2000* two-way pager (c) Research In Motion *Blackberry* two-way pager (d) Nokia *5510* mobile phone

1.2 Model Overview

To model two-thumb text entry, the following steps are proposed:

1. Obtain a word-frequency list derived from a language corpus.
2. Digitize the miniature keyboard of interest.
3. Determine the assignment of the left and right thumbs to letters and keys.
4. Given the information in steps 1-3, compute the predicted entry time for each word in the corpus, including the time to enter a terminating SPACE character after each word.
5. Multiply the predicted entry time for each word by the frequency of the word in the corpus, then sum the values. The result, t_{CORPUS} , is the time to reproduce the entire corpus.
6. Multiply the size of each word (including a terminating a SPACE character) by the frequency of the word in the corpus, then sum the values. The result, n_{CORPUS} , is the number of characters in the corpus.
7. Compute $t_{CHAR} = t_{CORPUS} / n_{CORPUS}$. The result, t_{CHAR} , is the mean time to enter each character in the corpus. The units are “seconds per character”.
8. Compute $t_{WPM} = (1 / t_{CHAR}) \times (60 / 5)$. The result, t_{WPM} , is the text entry throughput in “words per minute”. The scaling factor includes “second per minute” (60) and “characters per word” (5).

The steps above are similar to those in prior work on text entry on soft keyboards using a stylus [6, 7, 9, 10] and one-finger text entry on a mobile phone keypad [8]. There are two significant departures, however. First, the unit of linguistic analysis is the word. The models in prior work are based on digrams. Second, the motor component of the model works with two thumbs rather than a single finger or stylus. Thus, simple Fitts’ law predictions for the time to press a key given a previous key are not possible — at least, in the case where the two keys are pressed by different thumbs.

Each step above is detailed in the following sections.

1.3 Word-Frequency List (Step 1)

Our word-frequency list contains the 9022 most-frequent words in the British National Corpus. It is the same list used by Silfverberg et al. [8] in developing their text entry model for mobile phone keypads. The frequencies total 67,962,112. The shortest word is “a” (frequency = 1,939,617), while the longest word is “telecommunications” (18 letters, frequency = 1221). The average word size is 7.088 characters if a simple mean is calculated, or 4.427 characters if weighted by the word frequency.

Although our model’s predictions are generated using a word-frequency list, digram-frequency and letter-

frequency lists are also useful to facilitate certain analyses, for example, on SPACE key usage and word transitions. Both are easily built from the word-frequency list, with the added assumption that each word is followed by a space. The letter-frequency list has 27 letters (A-Z, SPACE) with frequencies totaling 368,832,032. The digram-frequency list has 27 x 27 = 729 digrams, with frequencies again totaling 368,832,032. Some statistics from these lists are now given.

Letters	Frequency	% of Letters
SPACE	67,962,112	18.43%
All others	300,869,920	81.57%
Total	368,832,032	100.00%

Figure 3. Frequency of the SPACE character

As seen in Figure 3, spaces constitute about 18.43% of all letters. Similarly, 18.43% of all digrams are of the form SPACE-letter (start of word), and an additional 18.43% of all digrams are of the form letter-SPACE (end of word). We can split the start-of-word and end-of-word digrams by “side-of-keyboard”. This refers simply to the position of “letters” in SPACE-letter or letter-SPACE digrams as per the conventional left- and right-hand keypresses for touch typing. These results are shown in Figure 4 and Figure 5.

Digrams at Start of Word	Frequency	% of Start-of-word Digrams	% of Digrams
SPACE-left	44,686,347	65.75%	12.12%
SPACE-right	23,275,765	34.25%	6.31%
Total	67,962,112	100.00%	18.43%

Figure 4. Digrams at start of word

Digrams at End of Word	Frequency	% of End-of-word Digrams	% of Digrams
left-SPACE	47,905,787	70.49%	12.99%
right-SPACE	20,056,325	29.51%	5.44%
Total	67,962,112	100.00%	18.43%

Figure 5. Digrams at end of word

As seen in Figure 4, about 65.75% of words begin with a letter on the left side of the keyboard, with the remaining 34.25% beginning with a letter on the right side. A similar breakdown for word endings is seen in Figure 5. 70.49% of words end with a letter on the left, while 29.51% end with a letter on the right. Thumb-to-key assignments are discussed in more detail shortly.

1.4 Digitized Keyboard (Step 2)

Digitizing a keyboard is straight-forward. Working with an image of a keyboard, the *x-y* coordinate and the size of each key is measured and entered into a table along with the letter assigned to the key. For rectangular or elliptical keys, the smaller of the width and height dimensions is entered as the size of the key, as suggested in prior Fitts’ law research [4]. The units

are arbitrary. Our measurements were gathered using the pixel coordinates of an image processing application.

We used the Sharp *EL-6810* as a representative keyboard for testing our model (see Figure 2a). The digitized rendering is shown in Figure 6.

Letter	X Position	Y Position	Size
q	46.0	314	35
w	119.4	314	35
e	192.8	314	35
r	266.2	314	35
t	339.6	314	35
y	413.0	314	35
u	486.4	314	35
i	559.8	314	35
o	633.2	314	35
p	706.6	314	35
a	80.0	366	35
s	153.4	366	35
d	226.8	366	35
f	300.2	366	35
g	373.6	366	35
h	447.0	366	35
j	520.4	366	35
k	593.8	366	35
l	667.2	366	35
z	118.0	418	35
x	191.4	418	35
c	264.8	418	35
v	338.2	418	35
b	411.6	418	35
n	485	418	35
m	558.4	418	35
_	416	470	35

Figure 6. Digitized Sharp *EL-6810* miniature Qwerty keyboard (Note: ‘_’ represents the SPACE key)

1.5 Assignment of Thumbs to Letters and Keys (Step 3)

To determine the assignment of thumbs to letters and keys, a few assumptions are necessary. A reasonable assumption is that each thumb presses keys normally pressed by the corresponding hand during touch typing. This is illustrated in Figure 7.

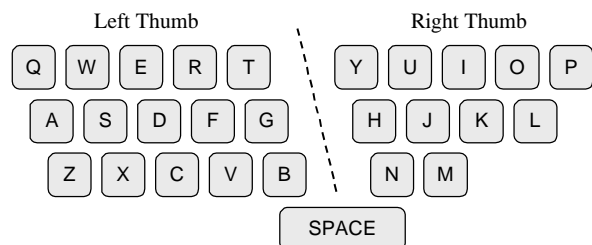


Figure 7. Assumed use of left and right thumbs for two-thumb text entry on a miniature Qwerty keyboard

Although it is uncertain whether the thumb assignments in Figure 7 occur in practice, this is a reasonable start. Changes are easily introduced later to accommodate different thumb-to-key assignments. Given the assignments in Figure 7, it is known which thumb is used to enter each letter. Figure 8 shows an example, where L is for the left thumb, R is for the right thumb.

Letter:	t	h	e	_	q	u	i	c	k	_	b	r	o	w	n	_	f	o	x
Thumb:	L	R	L	R	L	R	R	L	R	L	L	R	L	R	L	L	R	L	R

Figure 8. Example phrase and thumb assignment for two-thumb text entry (see text for discussion on SPACE key usage)

1.5.1 Space Key Policy

SPACE key usage is problematic, since the size and position of the SPACE key varies among devices. If the SPACE key is centrally located, as with standard keyboards, then it is equally accessible to the right or left thumb. Since spaces constitute about 18% of English text entry, it is important to embed in our model an appropriate behavioural description of SPACE key usage. We call this the *Space Key Policy*. The following three SPACE key policies seem tenable.

Alternate Thumb. One possibility is that the SPACE key is activated by the *alternate thumb* to that used for the last letter in a word. This behaviour is shown for the example phrase in Figure 8. Viewed in isolation, this is optimal. For two-handed touch typing, for example, it is known that keying time is less when the preceding key is pressed by a finger on the opposite hand [3]. Arguably, the first letter in the next word should also be considered; however, this complicates the model and will not be considered at the present time.

Left Thumb. The *left thumb* space key policy assumes simply that the SPACE key is always pressed by the left thumb.

Right Thumb. With a *right-thumb* space key policy, the SPACE key is always pressed by the right thumb.

The left-thumb and right-thumb space key policies are particularly appealing if the SPACE key is positioned on either the left or right side of the keyboard, as seen, for example, in Figure 2b and Figure 2d where the SPACE key is on the left. In these cases, the model should likely adopt a left-thumb space key policy.

1.5.2 Thumb Transitions

Given our three space key policies and the earlier assumptions on the assignment of thumbs to letters and keys, it is possible to categorize two-thumb text entry

by thumb transitions for each digram in our corpus. This is shown in Figure 9.

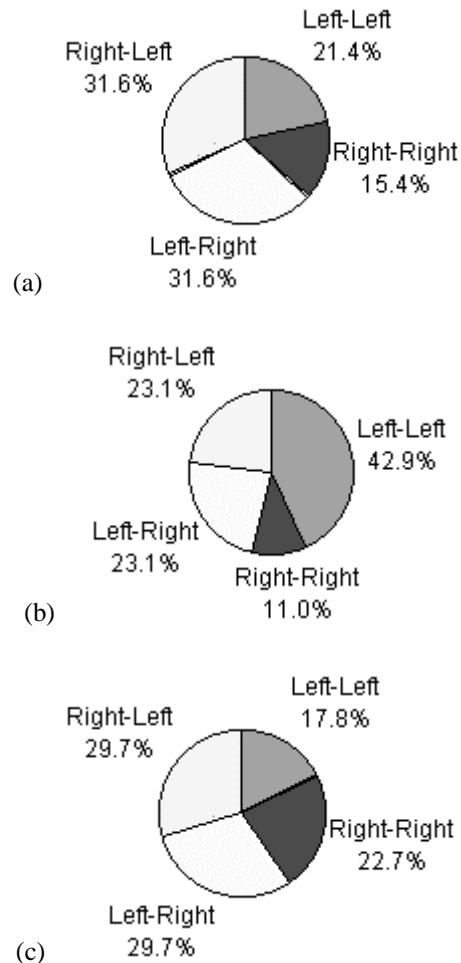


Figure 9. Thumb transitions by space key policy (a) alternate thumb (b) left thumb (c) right thumb

The ratios in Figure 9 are of 368,832,032 total frequencies in the digram-frequency list cited above. Among the insights in Figure 9 is the identification of key actions characterized by Fitts' law. These are the key sequences LEFT-LEFT or RIGHT-RIGHT. For the alternate thumb space key policy (Figure 9a), about 36.8% of the actions are of this type, whereas 63.2% of the key actions are of the form LEFT-RIGHT or RIGHT-LEFT. Our method of modeling the key actions and thumb transitions is explained in the next section.

1.6 Predicted Entry Times (Step 4)

Our next step is to determine the predicted entry time for each word in the corpus. Before giving a detailed analysis, we introduce t_{MIN} , the minimum time between keystrokes on alternate thumbs. We use

$$t_{\text{MIN}} = \frac{1}{2} \times t_{\text{REPEAT}} \quad (1)$$

where t_{REPEAT} is the time to press one key repeatedly with the same finger. The rationale is based on research in two-handed touch typing, as reported in Card et al. [1, p. 60]. The idea is depicted in Figure 10. The time between keystrokes when using one thumb to repeatedly type the same key is t_{REPEAT} (depicted in Figure 10a). When using two thumbs to repeatedly alternate between two keys, the keystroke rate almost doubles because the movement of the two thumbs overlaps (Figure 10b).

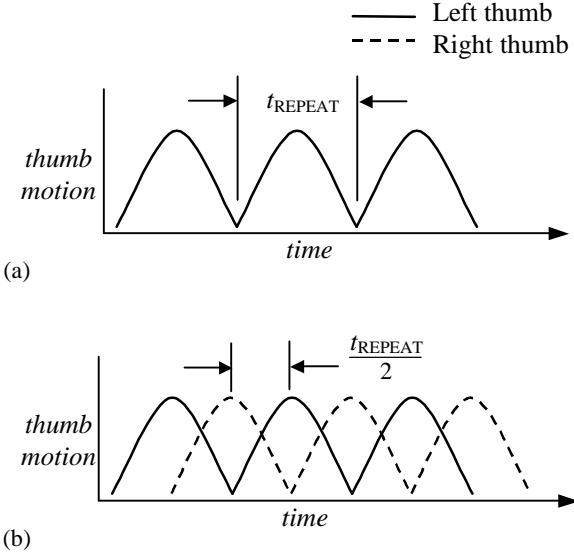


Figure 10. Illustration of key repeat time (a) single thumb (b) alternating thumbs

Our method to compute the predicted entry time for each word is explained through an example. Figure 11 illustrates an arbitrary sequence of letters followed by SPACE, entered as LLRLRL. Each circle represents a keystroke. Entry proceeds left-to-right as two separate coordinated streams of input, one for the left thumb (top line) and one for the right thumb (middle line). The combined effect is shown in the bottom line. The time to enter the word is t_6 .

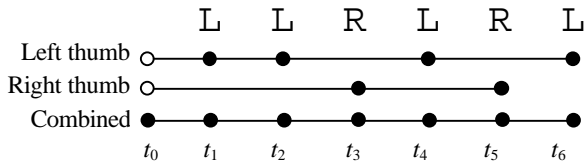


Figure 11. Computing entry time for a word

The open circles on the left represent the SPACE character terminating the previous word. Since our model considers words only, and is based on a specific space key policy (see above), we do not know which

thumb was used for the SPACE key preceding a word. However, this uncertainty can be accommodated as now explained. Our earlier analysis of end-of-word digrams reveals that 70.49% of words end with a letter on the left side of the layout in Figure 7. Based on our SPACE key policy, this implies that 70.49% of the time, the SPACE key is pressed by the right thumb, and 29.51% of the time the SPACE key is pressed by the left thumb.

We use the values just cited as weighting factors in determining t_1 . The example word in Figure 11 begins with a left-thumb keystroke. If the left thumb was used for the preceding SPACE, the movement time for first letter is t_{FITTS} , where t_{FITTS} is the time for the left thumb to move to and press the key bearing the first letter in the word, having just pressed the SPACE key. If the right thumb was used for the preceding SPACE, we assume the left thumb is poised to enter the first letter with negligible movement. In this case, movement time is t_{MIN} . We combine these descriptions with the weighting factors to accommodate uncertainty on which interaction takes place. Since the example word in Figure 8 begins with a left-thumb keystroke, we use

$$t_1 = 0.2951 \times t_{\text{FITTS}} + 0.7049 \times t_{\text{MIN}} \quad (2)$$

For words beginning with a right-thumb keystroke, we use the same formula, except the weighting factors are reversed.

Time t_2 in Figure 11 is simply

$$t_2 = t_1 + t_{\text{FITTS}} \quad (3)$$

where t_{FITTS} , in this case, is the time for the left thumb to move to and acquire the key bearing the second letter, having just entered the first. A similar calculation is used throughout a word if the same thumb is used for the preceding letter.

The third letter in the example is entered with the right thumb. There is again uncertainty on the preceding interaction. For the sequence in Figure 11, we use

$$t_3 = \max(t_2 + t_{\text{MIN}}, t_0 + t_{\text{FITTS}}) \quad (4)$$

In this case, t_{FITTS} is the time for the right thumb to press the key bearing the third letter having previously pressed the SPACE key (which occurs at t_0 in the example). At the very least, t_3 should be $t_2 + t_{\text{MIN}}$, so we choose the maximum of these two possibilities. A similar calculation is used throughout a word if a different thumb is used for the preceding letter.

To complete the example,

$$t_4 = \max(t_3 + t_{\text{MIN}}, t_2 + t_{\text{FITTS}}) \quad (5)$$

$$t_5 = \max(t_4 + t_{\text{MIN}}, t_3 + t_{\text{FITTS}}) \quad (6)$$

$$t_6 = \max(t_5 + t_{\text{MIN}}, t_4 + t_{\text{FITTS}}) \quad (7)$$

This completes our example walk-through for the key sequence in Figure 11. Let’s re-state the procedure in general terms. For the first letter in a word, we use

$$t_1 = 0.2949 \times t_{\text{FITS}} + 0.7051 \times t_{\text{MIN}} \quad (8)$$

if entered with the left thumb, or

$$t_1 = 0.7051 \times t_{\text{FITS}} + 0.2949 \times t_{\text{MIN}} \quad (9)$$

if entered with the right thumb. For subsequent letters, we use

$$t_n = t_{n-1} + t_{\text{FITS}} \quad (10)$$

if the same thumb is used for the previous letter, or

$$t_n = \max(t_{n-1} + t_{\text{MIN}}, t_{\text{RECENT}} + t_{\text{FITS}}) \quad (11)$$

if the opposite thumb is used for the previous letter. The time stamp of the most recent use of the same thumb is represented by t_{RECENT} , which is at least two keystrokes before the current keystroke. Of the four equations above, equation 11 is used most often (about 57% of the time). It is for this reason — considering more than one preceding keystroke — that our model is based on words rather than digrams.

1.6.1 Model Coefficients

An important component of the model is missing. Fitts’ law models have not been reported for pressing keys with thumbs, as shown in Figure 1. Two models are needed: one for the preferred hand, and one for the non-preferred hand. A related model is reported by Silfverberg et al. [8] for the thumb on the preferred hand pressing keys on a mobile phone keypad:

$$MT = 176 + 64 \times \log_2(A / W + 1) \quad (12)$$

where A is the amplitude of the movement and W is the width of the destination key. We can tentatively use this model for both thumbs. As well, $t_{\text{REPEAT}} = 176$ ms in Equation 1. So, a tentative value for t_{MIN} is

$$t_{\text{MIN}} = 88 \text{ ms} \quad (13)$$

1.7 Model Predictions (Steps 5-8)

With these model coefficients, and the behavioural description above, all the components of the model are in place. A Java program was written to generate a prediction, as per the procedure and coefficients just described. The program works with a space key policy, a word-frequency list and a digitized rendition of a keyboard. Our default invocation uses the alternate thumb space key policy, the 9022 word-frequency list from the British National Corpus, and a digitization of the Sharp *EL-6810* keyboard in Figure 2a. Our program provides the following prediction for two-thumb text entry:

$$t_{\text{WPM}} = 60.74 \text{ wpm} \quad (14)$$

Previous predictions for key-based mobile text entry are in the range of 20.8 wpm to 45.7 wpm [5, 8]. Although our prediction of 60.74 wpm seems quite high, it is important to remember that it is a peak rate for experts and it is for dual-stream input using two thumbs. Rates of 80 wpm, or beyond, are readily attained by expert touch typists on standard keyboards; so our prediction is not unreasonable.

1.8 Sensitivity Analysis

There are numerous factors influencing our model’s prediction. A useful exercise, therefore, is to test the sensitivity of the model to changes in the components and parameters contributing to the prediction. Such an exercise is known as a *sensitivity analysis*. For examples, see [1, 8].

1.8.1 Slope Coefficient

A good start is to vary the slope coefficient in the Fitts’ law model and observe the effect on the model’s predictions. As noted earlier, we tentatively used Silfverberg et al.’s [8] model for pressing keys with the thumb, using the same model for both thumbs. The slope coefficient in their model is 64 ms/bit (see Equation 12). Figure 12 illustrates the effect of systematically altering the slope coefficient. For this, we generated six additional predictions: three with higher slope coefficients (+10%, +20%, and +50%) and three with lower slope coefficients (-10%, -20%, and -50%).

Slope Coefficient (ms/bit)		WPM Prediction	
Value	% of Nominal	Value	% of Nominal
32.0	50%	76.44	125.8%
51.2	80%	66.18	109.0%
57.6	90%	63.35	104.3%
64.0*	-	60.74*	-
70.4	110%	58.34	96.0%
76.8	120%	56.12	92.4%
96.0	150%	50.37	82.9%
* Nominal values			

Figure 12. Sensitivity to the Fitts’ law slope coefficient

The relationship is inverse, as expected, since increasing the slope coefficient increases the predicted Fitts’ law movement time which, in the end, reduces text entry throughput in words per minute. A 10% change in the slope coefficient, for example, yields a change of about 4%-5% in the word-per-minute prediction. This effect is readily seen in Figure 13. The 50% increase and decrease in slope coefficient values represent extremes that are presented for completeness. Reasonable (up to +/-20%) variation of the slope results in a less than 10% change in our nominal prediction.

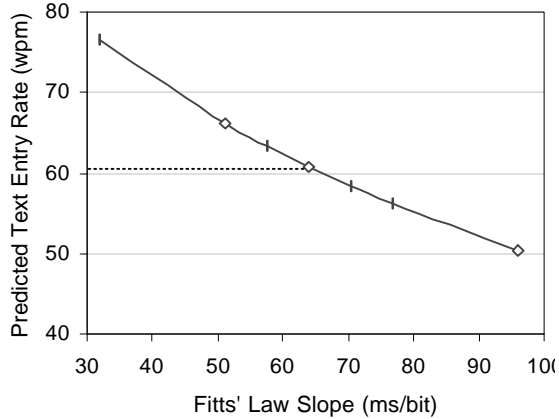


Figure 13. Sensitivity to the Fitts' law slope coefficient, chart form (dashed line shows nominal value)

1.8.2 t_{MIN}

Our model makes frequent use of t_{MIN} , the assumed minimum time between key presses with alternate thumbs. We nominally set $t_{\text{MIN}} = 88$ ms, or one half the intercept in the Fitts' law equation, as explained earlier. However, it is not clear that users will exhibit such behaviour during normal or high speed text entry. And so, examining the influence of t_{MIN} on the model is worthwhile. Figure 14 shows this influence, replicating the procedure in the preceding section.

t_{MIN} Coefficient (ms)		WPM Prediction	
Value	% of Nominal	Value	% of Nominal
44.0	50%	63.84	105.1%
70.4	80%	61.97	102.0%
79.2	90%	61.36	101.0%
88.0*	-	60.74*	-
96.8	110%	60.12	99.0%
105.6	120%	59.51	98.0%
132.0	150%	57.47	94.6%

Figure 14. Sensitivity to t_{MIN}

Clearly the influence is much less than for the slope coefficient. Changes of +/-10% yield just a 1% change in the word-per-minute prediction produced by the model. Even changes of +/-50% in the slope coefficient yield changes of only about 5% in the predicted text entry rate. The effects are more-clearly seen in Figure 15.

1.8.3 Key Widths

As well as sensitivity to the Fitts' law coefficients, our model is sensitive to the assumed width of the keys, which is confounded with the width of the thumb. Our model uses the key heights as W in the model, since key height is the smaller of the width and height dimensions of the keys. This assignment for target width was used by Silfverberg et al. [8] and is recommended in prior

Fitts' law research [4]. However, the input "device" is a thumb, not a stylus, so the "effective key width" may be somewhat larger if we also consider the width of the thumb. This was noted by Drury [2] in a study of keying times on calculators with various inter-key gaps. If the assumed key widths are increased by 10%, 20%, and 50%, for example, the word-per-minute prediction increases by 1.9% (61.89 wpm), 3.7% (62.96 wpm), and 8.3% (65.76 wpm), respectively.

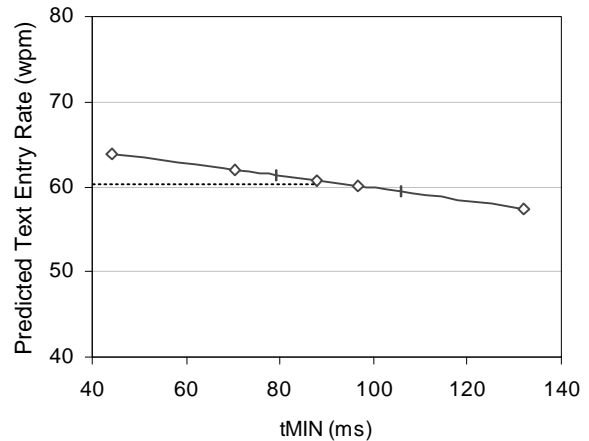


Figure 15. Sensitivity to t_{MIN} , chart form (dashed line shows nominal value)

1.8.4 Corpus Effect

We used the same word-frequency list as Silfverberg et al. [8]. To test for a possible "corpus effect" we also generated predictions with three other word-frequency lists. The first is a much larger list from the British National Corpus that includes numerous additional low-frequency words. The second is a word-frequency list derived from the Brown Corpus (available from numerous on-line sites). The third is a word-frequency list derived from a set of 500 phrases constructed in-house for our text entry evaluations. These lists are available from the first author upon request. The results are given in Figure 16.

Corpus	Unique Words	Total Frequencies	WPM Prediction	% of Nominal
BNC1	9022	67,962,112	60.74*	-
BNC2	64,588	90,563,847	60.21	99.1%
Brown	41,532	997,552	60.18	99.1%
Phrases	1163	2712	59.81	98.5%

* Nominal value

Figure 16. Model sensitivity to corpus

Clearly, the corpus effect is minimal. The first two additional predictions are extremely close to the original prediction of 60.74 wpm. Even the prediction generated with the very limited word-frequency list from our phrase set is within 1% of the nominal value.

1.8.5 Space Key Policy

Our nominal prediction assumes a specific policy on SPACE key usage; namely, that the user always presses the SPACE key with the alternate thumb from that used for the last letter in a word. Again, it is not clear that this will occur in practice. And so, we also generated word-per-minute predictions for the two other SPACE key policies described earlier. The results are shown in Figure 17.

SPACE Key Policy	WPM Prediction	% of Nominal
Alternate thumb	60.74*	-
Left thumb	49.92	82.19%
Right thumb	56.54	93.09%

* Nominal value

Figure 17. Model sensitivity to SPACE key policy

Using the alternate thumb for the SPACE key is highly preferential to the policy of always using the same thumb. There are significant performance costs (7-18%) in the latter cases, depending of whether the left or right thumb is used. We consider these differences more the result of changes in user behaviour, rather than a sensitivity effect in the model. Importantly, this exercise demonstrates the utility of our model for a priori analyses.

The predictions in Figure 17 are for the Sharp *EL-6810* keyboard which includes a centrally located space key (see Figure 2a). If the space key is offset to the left or right, then the effect of SPACE key policy may be different. For example, the keyboards on the Motorola *PageWriter 2000* two-way pager (Figure 2b) and the Nokia *5510* mobile phone (Figure 2d) position the SPACE key to the left of centre. The effect of SPACE key positioning and SPACE key policy are the focus of continuing work in modeling two-thumb text entry.

1.9 Conclusions

This paper presents a model for two-thumb text entry on mobile keyboards. We have provided a detailed behavioural description of the interaction as well as a predicted rate for English text entry. Our prediction of 60.74 wpm is based solely on the linguistic and motor component of the interaction; thus, it is a peak rate for expert users.

Our model's prediction is relatively stable. In a sensitivity analysis, we examined the effect of changes in the various components and parameters that influence the predictions. We generated new predictions after changing corpora, assumed key widths (accounting for thumb width), the minimum time between keypresses by alternate thumbs, and slope coefficients in the movement time prediction equations.

In most cases, the predicted text entry rate changed by less than 10%.

A change in text entry throughput of about 7-18% is expected if the user adopts a non-preferential space key policy, such as always using the left or right thumb to press the SPACE key. This expectation is coincident with a centrally located SPACE key. The effect may be somewhat different for other keyboard geometries.

Further work includes building the Fitts' law models for two-thumb text entry, directly observing thumb-to-key assignments and space key policies with users, and testing users on two-thumb text entry tasks with representative keyboards.

References

- [1] Card, S. K., Moran, T. P., and Newell, A. *The psychology of human-computer interaction*, Hillsdale, NJ: Lawrence Erlbaum, 1983.
- [2] Drury, C. G., and Hoffmann, E. R. A model for movement time on data-entry keyboards, *Ergonomics* 35 (1992), 129-147.
- [3] Kinkead, R. Typing speeds, keying rates, and optimized keyboard layouts, *Proc of the 19th Annual Meeting of the Human Factors Society*. Santa Monica: Human Factors Society, 1975, 159-161.
- [4] MacKenzie, I. S., and Buxton, W. Extending Fitts' law to two-dimensional tasks, *Proc of CHI '92*. New York: ACM, 1992, 219-226.
- [5] MacKenzie, I. S., Kober, H., Smith, D., Jones, T., and Skepner, E. LetterWise: Prefix-based disambiguation for mobile text input, *Proc of UIST 2001*. New York: ACM, 2001, 111-120.
- [6] MacKenzie, I. S., and Zhang, S. X. The design and evaluation of a high-performance soft keyboard, *Proc of CHI '99*. New York: ACM, 1999, 25-31.
- [7] MacKenzie, I. S., Zhang, S. X., and Soukoreff, R. W. Text entry using soft keyboards, *Behaviour & Information Technology* 18 (1999), 235-244.
- [8] Silfverberg, M., MacKenzie, I. S., and Korhonen, P. Predicting text entry speed on mobile phones, *Proc of CHI 2000*. New York: ACM, 2000, 9-16.
- [9] Soukoreff, W., and MacKenzie, I. S. Theoretical upper and lower bounds on typing speeds using a stylus and soft keyboard, *Behaviour & Information Technology* 14 (1995), 370-379.
- [10] Zhai, S., Hunter, M., and Smith, B. A. The Metropolis keyboard: An exploration of quantitative techniques for graphical keyboard design, *Proc of UIST 2000*. New York: ACM, 2000, 119-128.